



# **User Manual**

## **Compact HMI Touch Panels**

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## Safety Information

### Warning!



Always completely disconnect the power cord from your chassis whenever you work with the hardware. Do not make connections while the power is on. Sensitive electronic components can be damaged by sudden power surges. Only experienced electronics personnel should open the PC chassis.

### Caution!



Always ground yourself to remove any static charge before touching the CPU card. Modern electronic devices are very sensitive to static electric charges. As a safety precaution, use a grounding wrist strap at all times. Place all electronic components in a static-dissipative surface or static-shielded bag when they are not in the chassis.

### Safety Precautions

- Please read these safety instructions carefully.
- Please keep this user's manual for later reference.
- Please disconnect this equipment from any AC outlet before cleaning. Do not use liquid or spray detergents for cleaning. Use a damp cloth.
- For pluggable equipment, the power outlet must be installed near the equipment and must be easily accessible.
- Keep this equipment away from humidity.
- Put this equipment on a reliable surface during installation. Dropping it or letting it fall could cause damage.
- The openings on the enclosure are for air convection and to protect the equipment from overheating. DO NOT COVER THE OPENINGS.
- Make sure the voltage of the power source is correct before connecting the equipment to the power outlet.
- Position the power cord so that people cannot step on it. Do not place anything over the power cord.
- All cautions and warnings on the equipment should be noted.
- If the equipment is not used for a long time, disconnect it from the power source to avoid damage by transient over-voltage.
- Never pour any liquid into an opening. This could cause fire or electrical shock.
- Never open the equipment. For safety reasons, only qualified service personnel should open the equipment.
- If any of the following situations arises, get the equipment checked by service personnel:
  - The power cord or plug is damaged.
  - Liquid has penetrated into the equipment.
  - The equipment has been exposed to moisture.
  - The equipment does not work well or you cannot get it to work according to the user's manual.
  - The equipment has been dropped and damaged.

- The equipment has obvious signs of breakage.
- Do not leave this equipment in an uncontrolled environment where the storage temperature is below -20° C (-4°F) or above 60° C (140° F). It may damage the equipment.
- **CAUTION** – Use the recommended mounting apparatus to avoid risk of injury.
- **WARNING** – Only use the connection cords that come with the product. When in doubt, please contact the manufacturer.
- **WARNING** – Ground against electrostatic damage to the device by taking the following preventive steps:
  - Cover workstations with approved anti-static material. Use a wrist strap connected to a work surface and properly grounded tools and equipment.
  - Use anti-static mats, heel straps, or air ionizer for added protection.
  - Handle electrostatic-sensitive components, PCB's and assemblies by the case or the edge of the board.
  - Avoid contact with pins, leads, or circuitry.
  - Turn off power and input signals before inserting and removing connectors or test equipment.
  - Keep the work area free of non-conductive materials, such as ordinary plastic assembly aids and Styrofoam.
  - Use filed service tools, such as cutters, screwdrivers, and vacuum cleaners that are conductive.
  - Always lay drivers and PCB's with the component side down on anti-static foam.

### Intended Use

Premium HMI Touch Panels are primarily intended for use in HMI, SCADA & MES applications. They are suitable for use in industrial environments and are typically used for automation purposes.

## Important Information

### Federal Communications Commission Radio Frequency Interface Statement – For USA



This device complies with part 15 FCC rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a class "A" digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

## Certifications and Standards

Agency Standard for Marking	Description
UL/cUL/CB 61010	Safety of electrical equipment; measurement, control, industrial process, and laboratory electrical equipment.
UL/cUL/CB 62368	Safety of electronic equipment; audio, video, information and communication technology, and business and office machines.

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## Disclaimer

We reserves the right to make changes, without notice, to any product, including circuits and/or software described or contained in this manual in order to improve design and/or performance. We assume no responsibility or liability for the use of the described product(s), conveys no license or title under any patent, copyright, or masks work rights to these products, and makes no representations or warranties that these products are free from patent, copyright, or mask work right infringement, unless otherwise specified. Applications that are described in this manual are for illustration purposes only. We make no representation or guarantee that such application will be suitable for the specified use without further testing or modification.

## Warranty

Our warranty guarantees that each of its products will be free from material and workmanship defects for a period of one year from the invoice date. If the customer discovers a defect, we will, at his/her option, repair or replace the defective product at no charge to the customer, provide it is returned during the warranty period of one year, with transportation charges prepaid. The returned product must be properly packaged in its original packaging to obtain warranty service.

If the serial number and the product shipping data differ by over 30 days, the in-warranty service will be made according to the shipping date.

**Customer Service**

We provide a service guide for any problem by the following steps: First, visit the website of our distributor to find the update information about the product. Second, contact with your distributor, sales representative, or our customer service center for technical support if you need additional assistance. You may need the following information ready before you call:

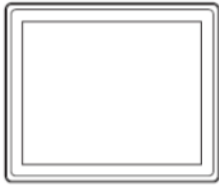
- Product serial number
- Peripheral attachments
- Software (OS, version, application software, etc.)
- Detailed problem description
- The exact wording of any error messages

In addition, free technical support is available from our engineers every business day. We are always ready to give advice on application requirements or specific information on the installation and operation of any of our products. Please do not hesitate to call or e-mail us. AIS contact information, please go to <http://www.aispro.com/contactus>.

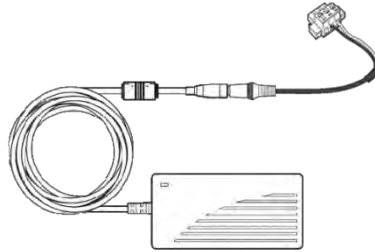
## Physical Overview

### Package Contents

Before using this Panel PC, please make sure that all the items listed below are present in your package:



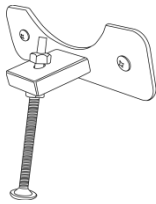
Panel PC



AC adapter



2 x Power Cord (EU and USA type)



Engineering display  
stand



Mounting Fasteners

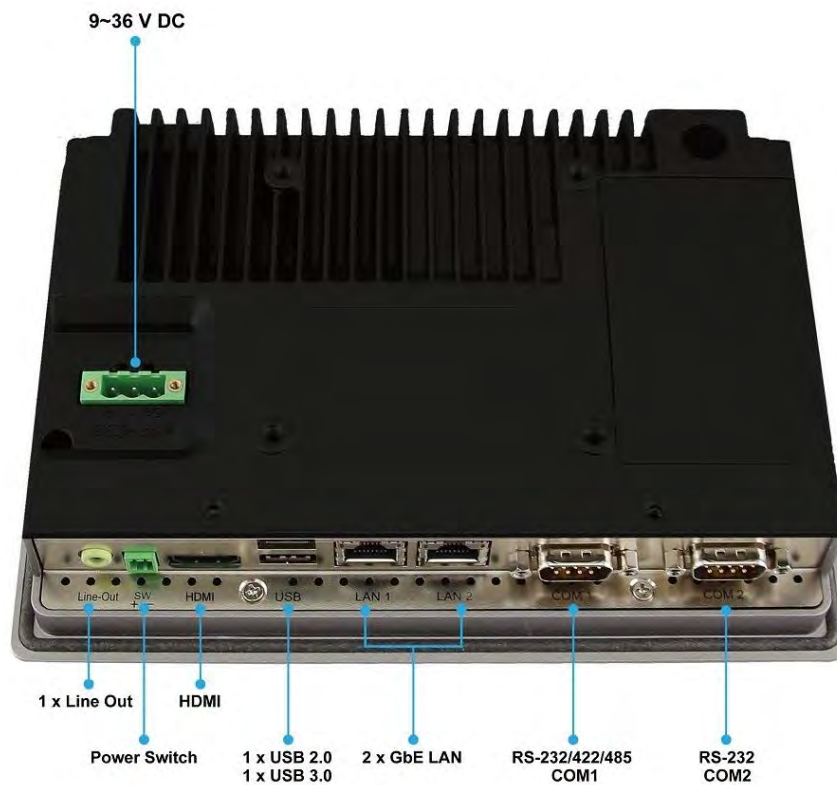
### Panel PC Description

#### Panel PC Front View

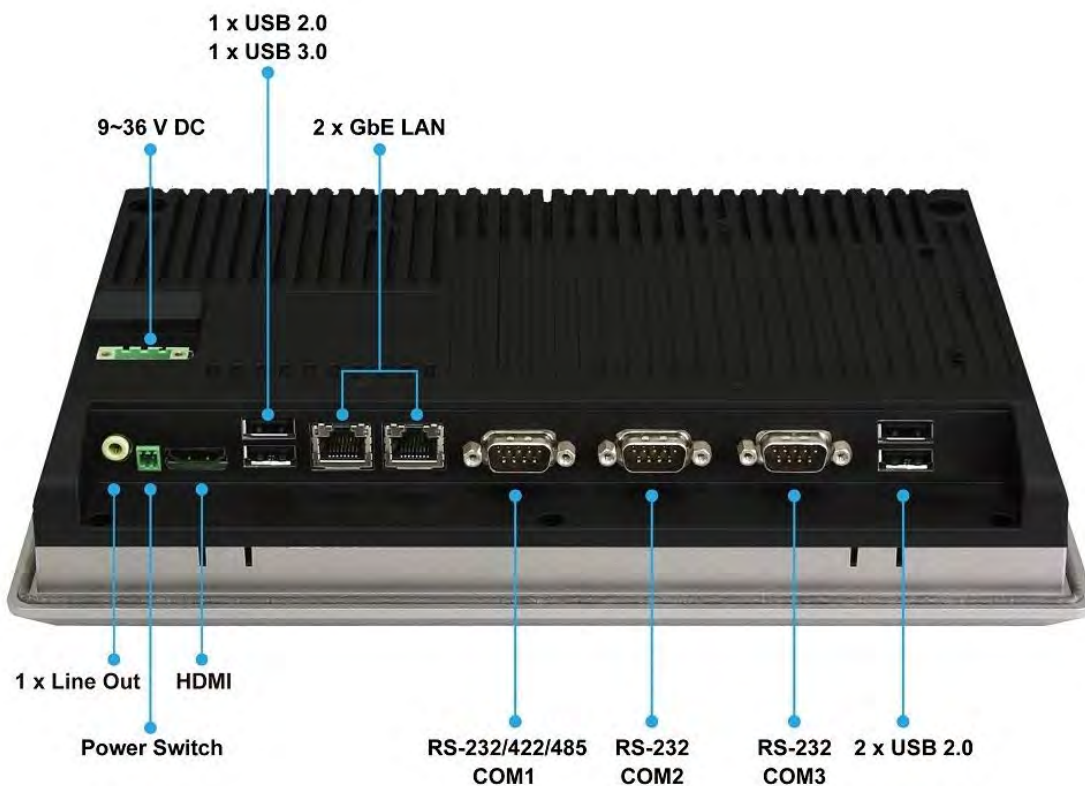




### Panel PC I/O View (7")



### Panel PC I/O View (10.1", 12.1", 15", 17", 18.5", 21.5")



## Characteristics

### Panel PC Characteristics (4:3)

Part Number			
	HMI-TCND0U-12AR-X00H	HMI-TCND0U-15AR-X00H	HMI-TCND0U-17AR-X00H
Display			
Size in inches / resolution in pixels	12.1" / SVGA, 800 x 600	15" / XGA, 1024 x 768	17" / SXGA, 1280 x 1024
Brightness / luminance	330 nits / 330 cd/m²	350 nits / 350 cd/m²	250 nits / 250 cd/m²
MTBF of backlight	LED-backlight up to 100,000 hours in Eco mode		
Touchscreen	Single-touch (resistive analog) / Multi-touch (projected capacitive) optional		
System Hardware			
Processor	Intel® Celeron® N2930 Processor; 2M Cache up to 2.16 GHz, 7.5 W maximum TDP		
Cores / speed	4 / 1.83 GHz		
Memory / # of slots	On board 4 GB DDR3		
Graphics / video	Intel HD graphics; DirectX 11.1, OpenCL / GL, and 4K videos Quick Sync encoder		
Drives			
Mass storage	1 x 2.5" 32 GB SSD		
Secondary storage	1 x SD slot		
Optical drives	Connection via USB port		
Interface Ports			
Ethernet	2 x Ethernet TCP/IP - RJ45		
USB	3 x USB 2.0, 1 x USB 3.0		
Serial	COM1: RS-232/422/485; COM2: RS-232; COM3: RS-232		
Graphics / video	1 x HDMI		
Audio	1 x Line-out		
General Features			
Operating system	Windows Embedded Compact 7 / Windows Embedded 7 32 or 64-bit / Windows Embedded 8		
Current supply	24 V DC		
Bezel / housing	Aluminum die-casting		
Mounting options	Panel / wall mount		
Packages / bundles	Packages with Wonderware InTouch, ready-to-use HMI software (optional)		
Environmental / Ambient Conditions			
Degree of protection / thermal	Front: IP65; Rear: IP20 / Fanless		
Electromagnetic compatibility	CE, FCC A, EN 61000-6-2, EN 61000-6-3, CISPR22, RoHS		
Vibration during operation	Tested according to DIN IEC 60068-2-6: 10-500 Hz: 1G / 3 axis		
Shock during operation	Tested according to DIN IEC 60068-2-27: 15G, 11 ms duration		
Ambient temperature	0...50°C (32...122°F)		

Relative humidity	10 to 90% at 40°C (non-condensing)		
Certifications / regulations	UL/cUL/CB 62368, UL/cUL/CB 61010		
Physical Specifications			
Operator panel / cut-out (W x H)	303 x 229 mm	392 x 292 mm	422 x 311 mm
Installation dimensions (W x H x D)	319 x 245 x 52 mm	401 x 310 x 55 mm	439 x 348 x 64.8 mm
Product weight (kg / lb)	2.5 / 5.5	4.4 / 9.7	5.8 / 12.8
Warranty			
Period	12 months		

## Panel PC Characteristics (16:9)

Part Number				
	HMI-TCND0U-07AR-X00H	HMI-TCND0U-10AR-X00H	HMI-TCND0U-218AR-X00H	HMI-TCND0U-22AR-X00H
Display				
Size in inches / resolution in pixels	7" / WVGA, 800 x 480	10.1" / WXGA, 1280 x 800	18.5" / FWXGA, 1366 x 768	21.5" / HD, 1920 x 1080
Brightness / luminance	350 nits / 350 cd/m²	300 nits / 300 cd/m²	250 nits / 250 cd/m²	250 nits / 250 cd/m²
MTBF of backlight	LED-backlight up to 100,000 hours in Eco mode			
Touchscreen	Single-touch (resistive analog) / Multi-touch (projected capacitive) optional			
System Hardware				
Processor	Intel® Celeron® N2930 Processor; 2M Cache up to 2.16 GHz, 7.5 W maximum TDP			
Cores / speed	4 / 1.83 GHz			
Memory / # of slots	On board 4 GB DDR3			
Graphics / video	Intel HD graphics; DirectX 11.1, OpenCL / GL, and 4K videos Quick Sync encoder			
Drives				
Mass storage	1 x 1.8" 16 GB SSD	1 x 2.5" 32 GB SSD		
Secondary storage	1 x SD slot			
Optical drives	Connection via USB port			
Interface Ports				
Ethernet	2 x Ethernet TCP/IP - RJ45			
USB	1 x USB 2.0, 1 x USB 3.0	3 x USB 2.0, 1 x USB 3.0		
Serial	COM1: RS-232/422/485; COM2: RS-232	COM1: RS-232/422/485; COM2: RS-232; COM3: RS-232		
Graphics / video	1 x HDMI			
Audio	1 x Line-out			
General Features				
Operating system	Windows Embedded Compact 7 / Windows Embedded 7 32 or 64-bit / Windows Embedded 8			

Current supply	24 V DC			
Bezel / housing	Aluminum die-casting			
Mounting options	Panel / wall mount			
Packages / bundles	Packages with Wonderware InTouch, ready-to-use HMI software (optional)			
Environmental / Ambient Conditions				
Degree of protection / thermal	Front: IP65; Rear: IP20 / Fanless			
Electromagnetic compatibility	CE, FCC A, EN 61000-6-2, EN 61000-6-3, CISPR22, RoHS			
Vibration during operation	Tested according to DIN IEC 60068-2-6: 10-500 Hz: 1G / 3 axis			
Shock during operation	Tested according to DIN IEC 60068-2-27: 15G, 11 ms duration			
Ambient temperature	0...50°C (32...122°F)			
Relative humidity	10 to 90% at 40°C (non-condensing)			
Certifications / regulations	UL/cUL/CB 62368, UL/cUL/CB 61010			
Physical Specifications				
Operator panel / cut-out (W x H)	192 x 138 mm	272 x 176 mm	482 x 297 mm	539 x 344 mm
Installation dimensions (W x H x D)	202 x 149 x 39 mm	265 x 189 x 49 mm	499.6 x 314.6 x 59.9 mm	557 x 362 x 65 mm
Product weight (kg / lb)	1.2 / 2.6	2.1 / 4.6	7.2 / 15.9	11.5 / 25.4
Warranty				
Period	12 months			

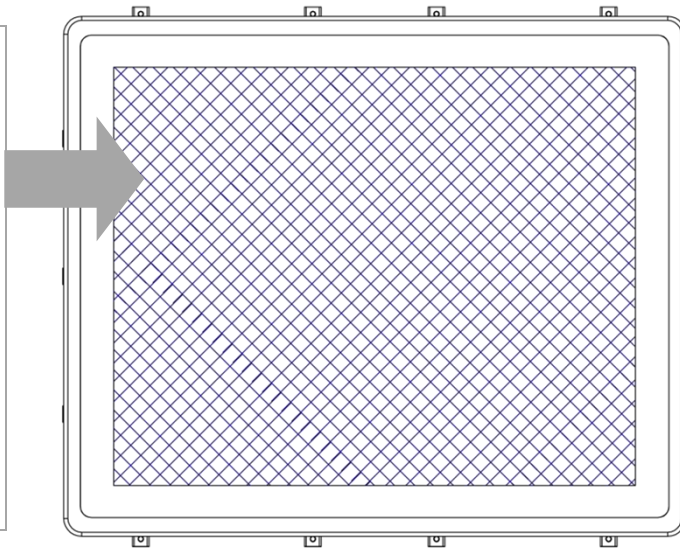
## Environmental Characteristics

### Chemical Resistance for Resistive Touch

The active area of the touch screen is resistant to the following chemicals when exposed for a period of one hour at a temperature of 70°F (21°C):

#### Industrial Chemical

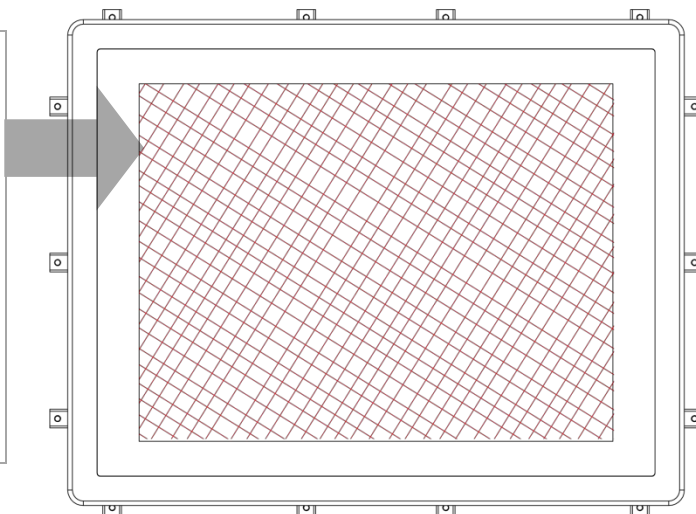
- Acetone
- Methylene chloride
- Methyl ethyl ketone
- Isopropyl alcohol
- Hexane
- Turpentine
- Mineral spirits
- Unleaded Gasoline
- Diesel Fuel
- Motor Oil
- Transmission Fluid
- Antifreeze



### Chemical Resistance for Projected Capacitive touch

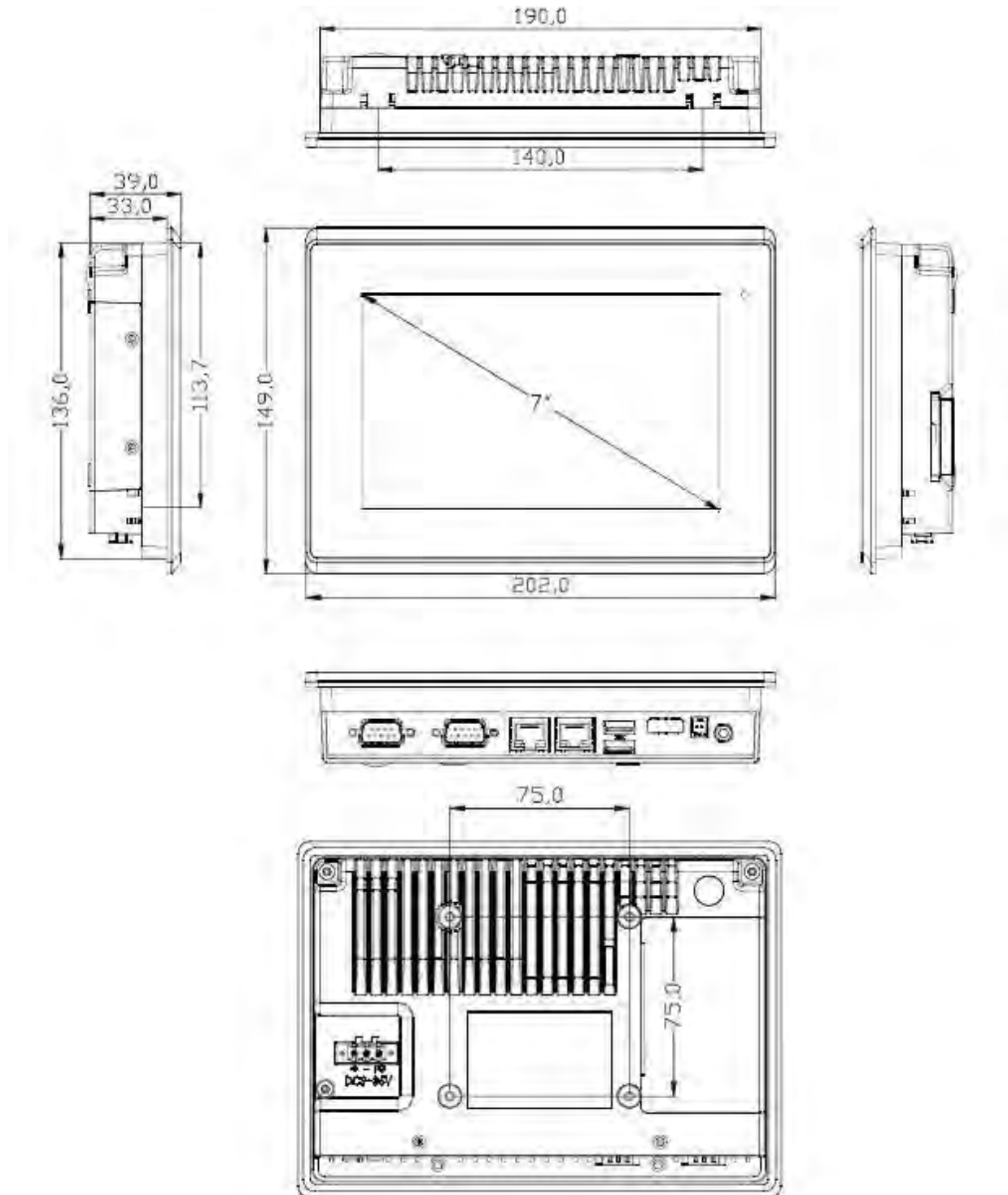
The surface area of the P-Cap touch screen is resistant to all chemicals that do not affect glass such as:

- Acetone
- Toluene
- Methyl ethyl ketone
- Isopropyl alcohol
- Methyl alcohol
- Ethyl acetate
- Ammonia based glass cleaners
- Gasoline
- Kerosene
- Vinegar



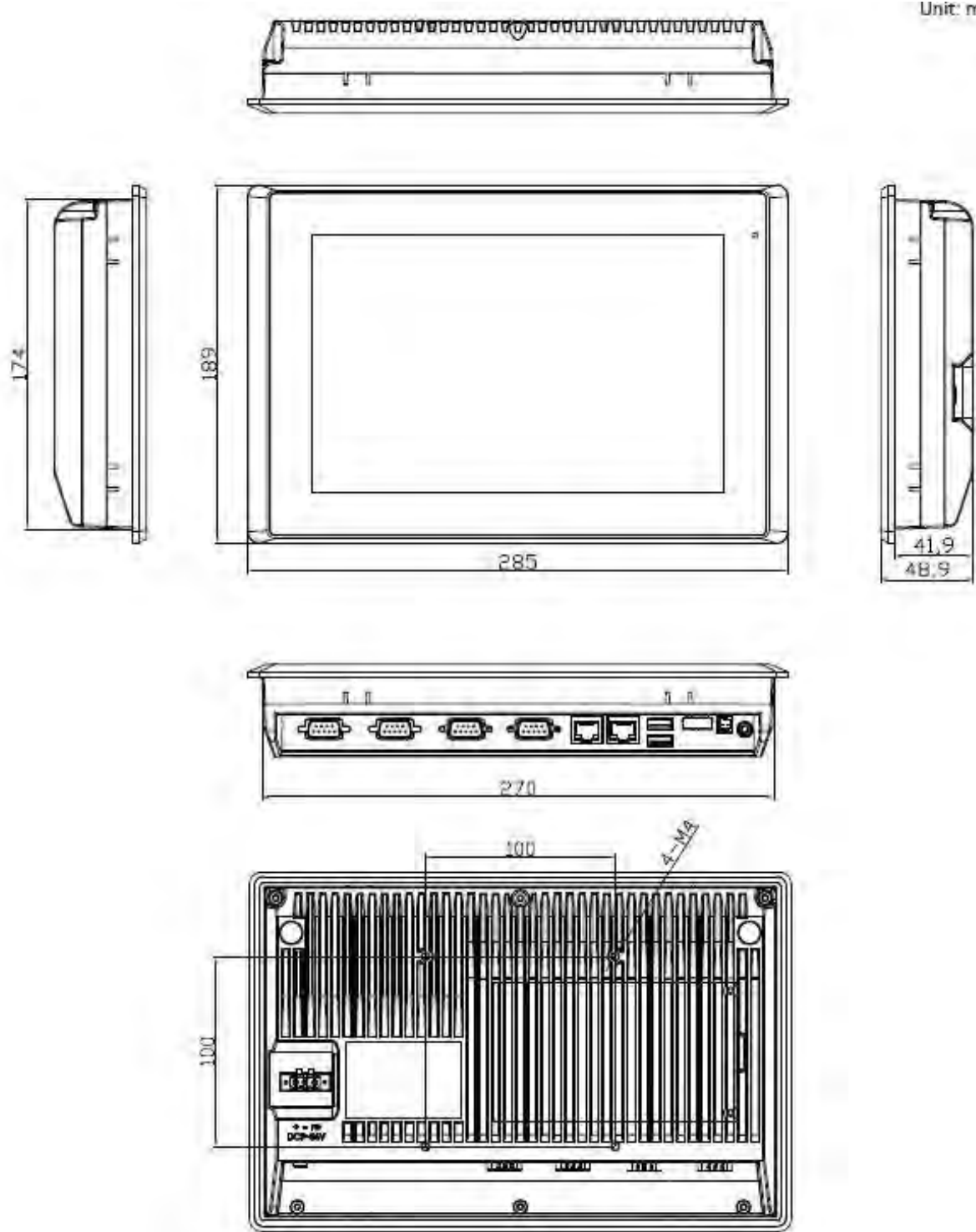
## Mechanical Dimensions

### 7" Dimensions



10.1" Dimensions

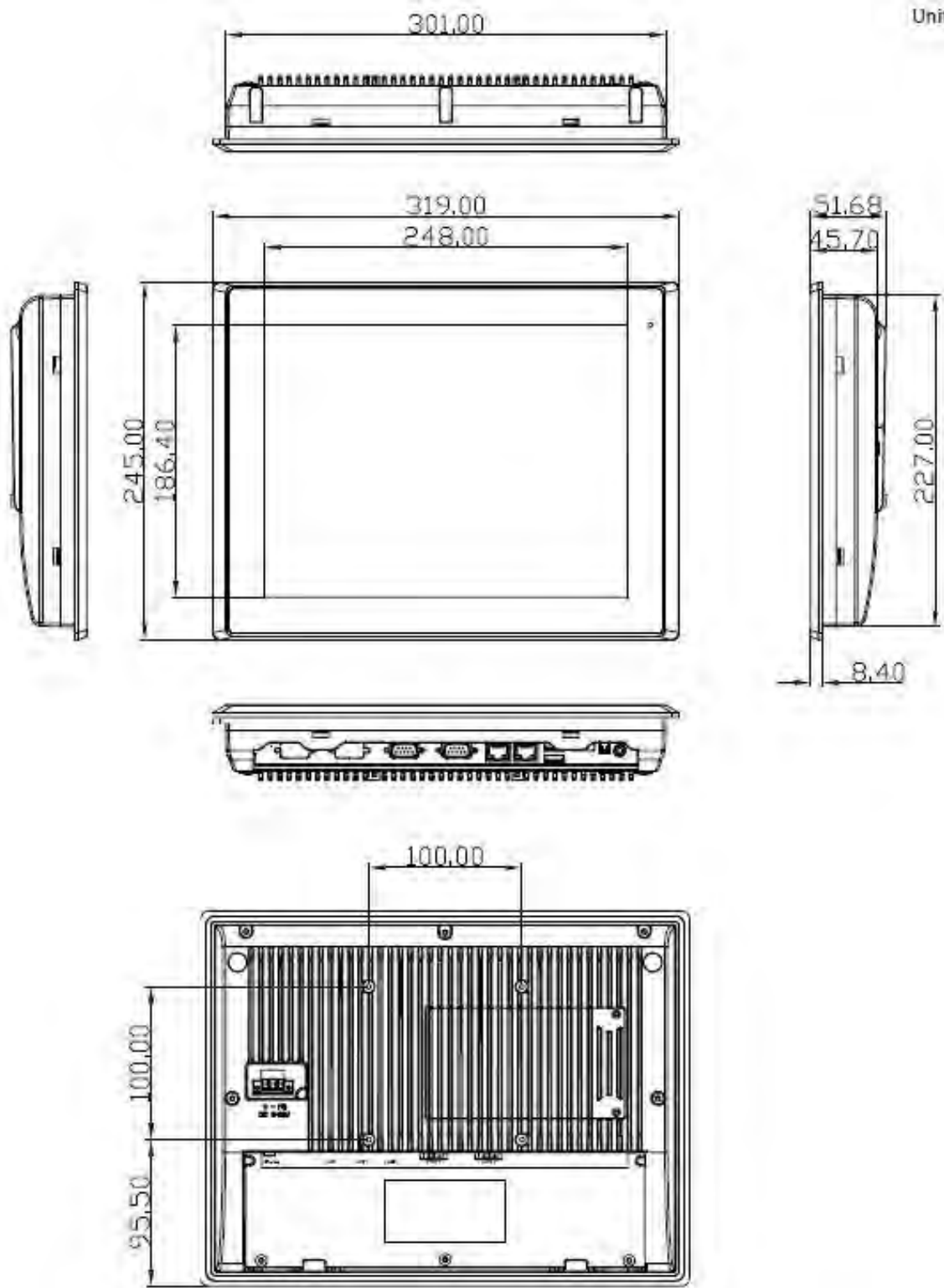
Unit: mm





12.1" Dimensions

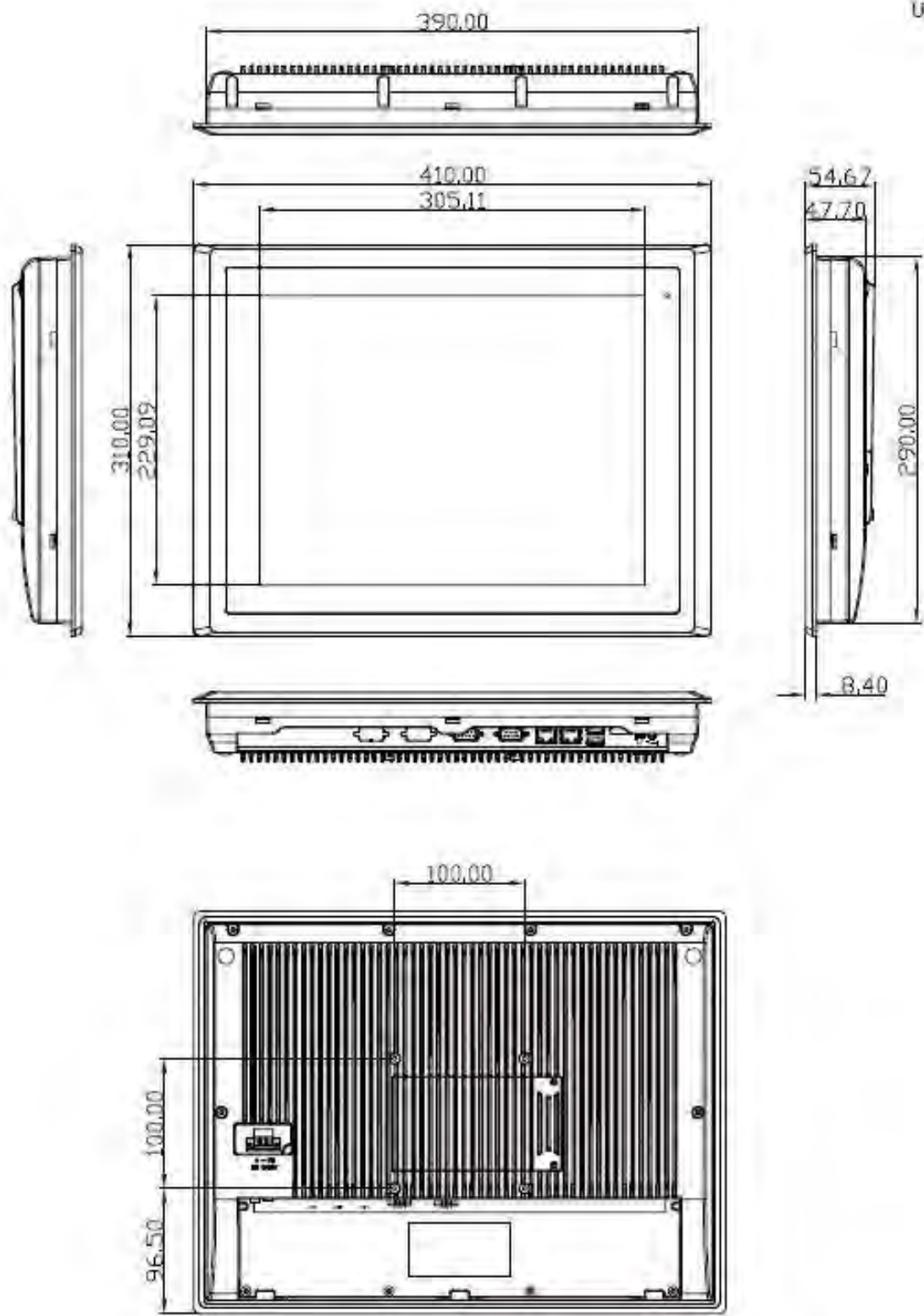
Unit: mm



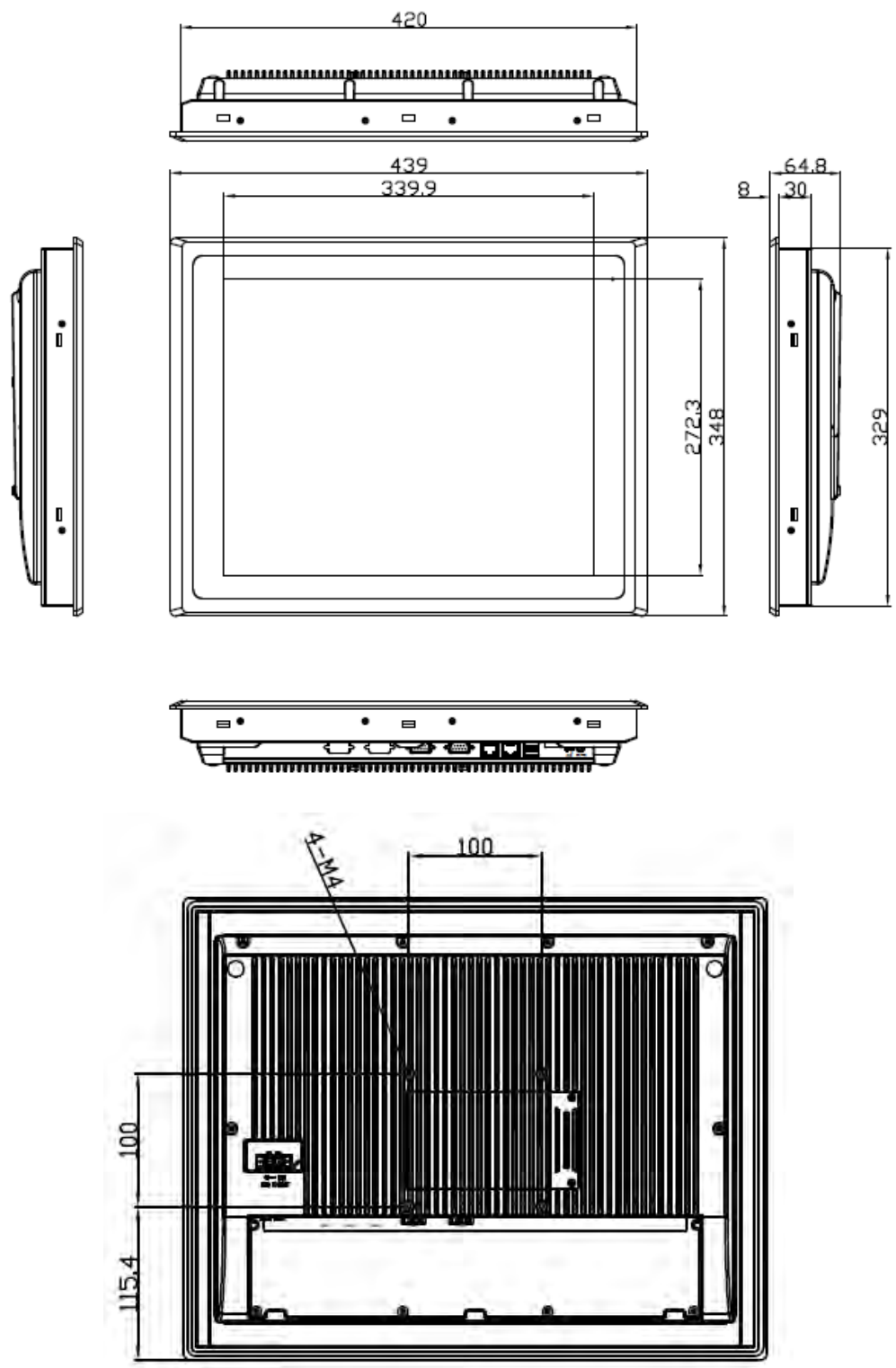


15" Dimensions

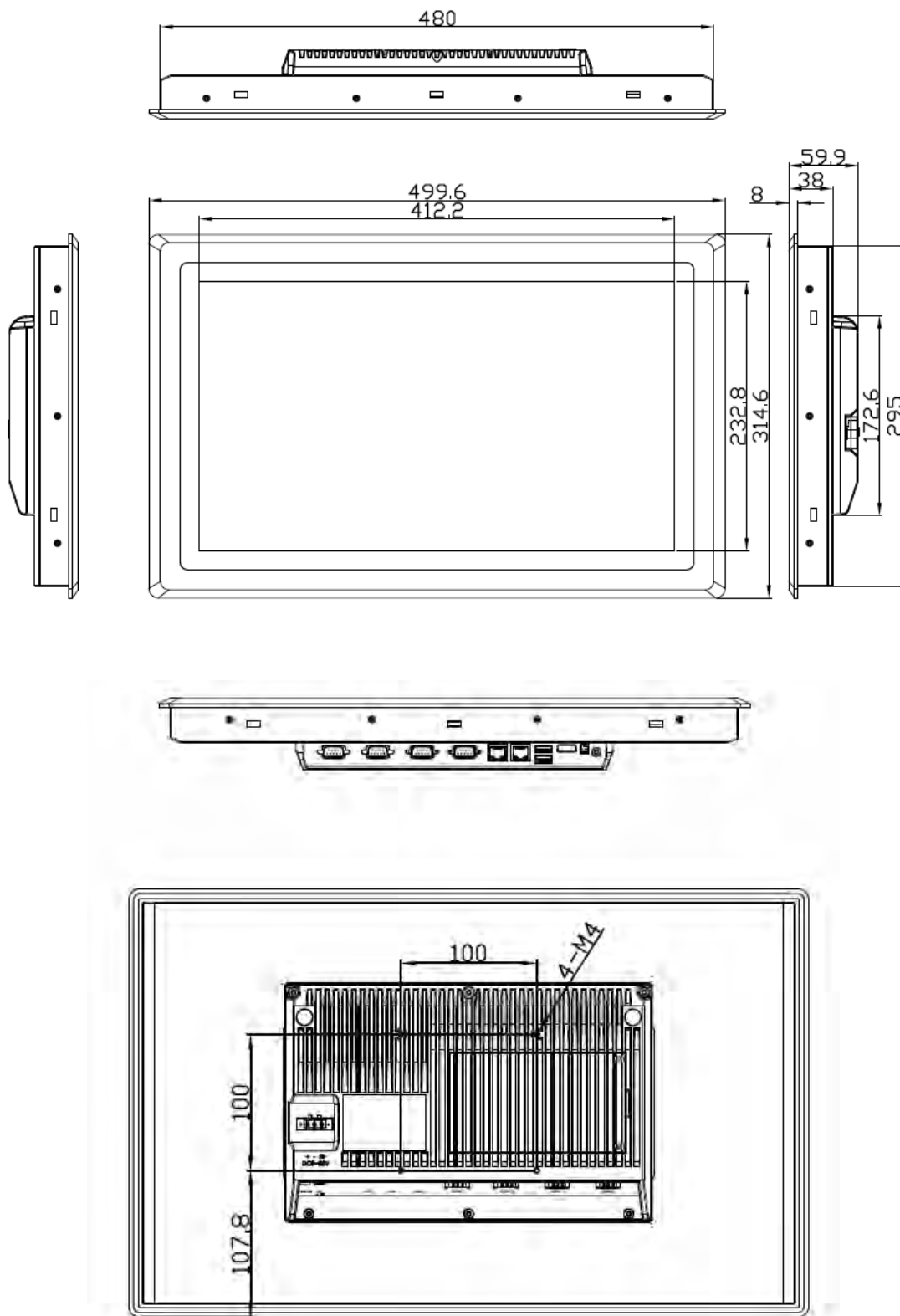
Unit: mm



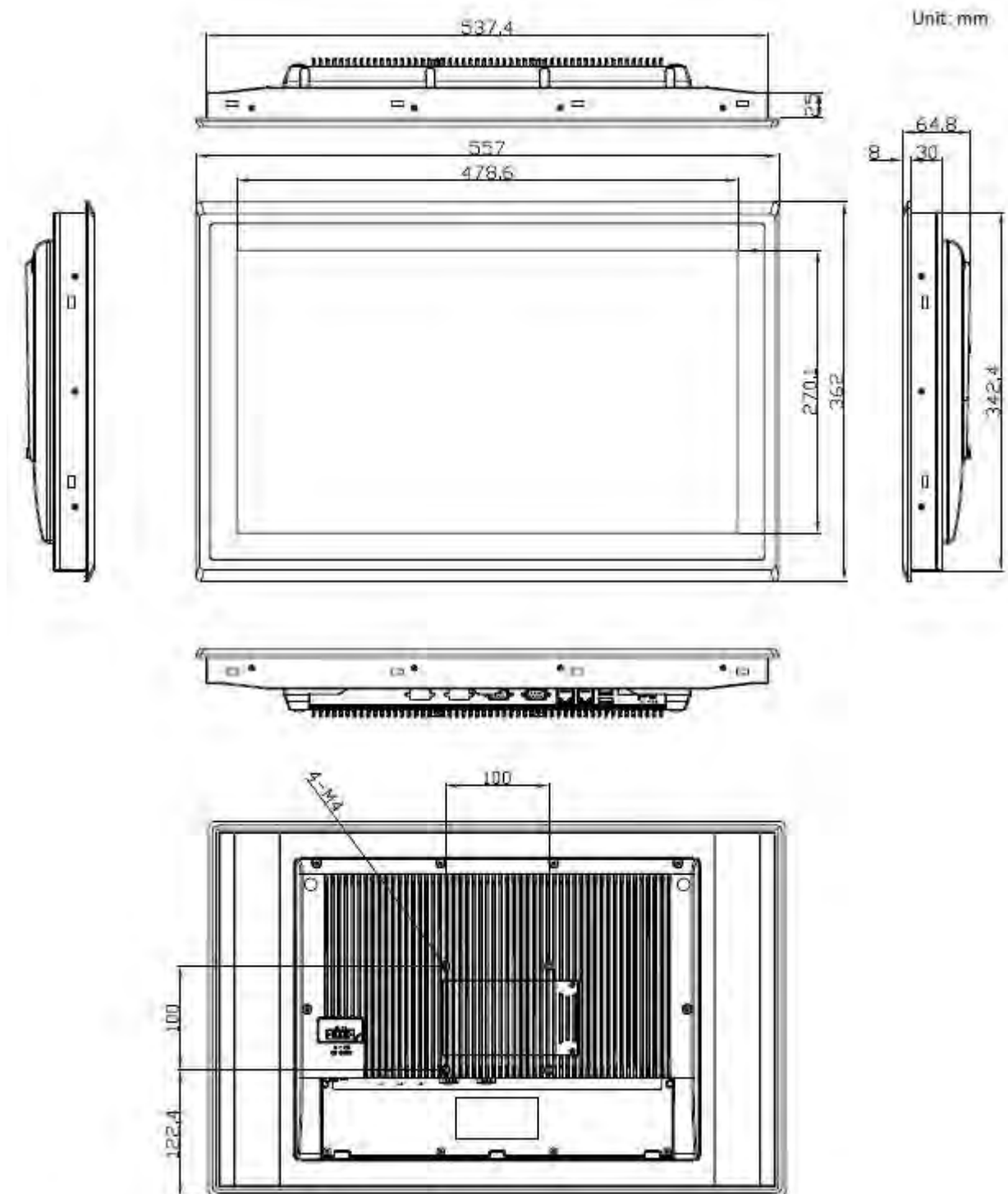
17" Dimensions



## 18.5" Dimensions



## 21.5" Dimensions

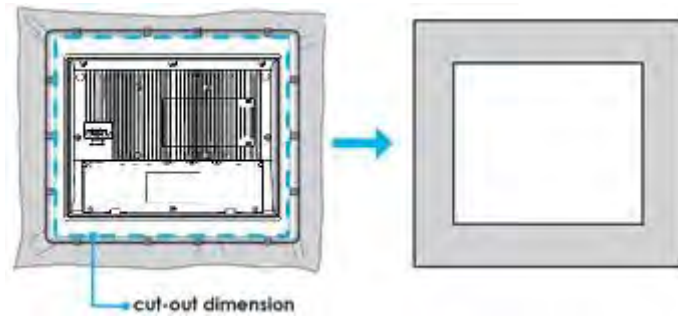


## System Mounting to a Sub Frame or Panel

With the mounting clamps and screws, it provides fast and easy mounting of the in Touch Panel PC onto an instrument panel or wall panel.

To mount the device to a sub frame or panel, do the following:

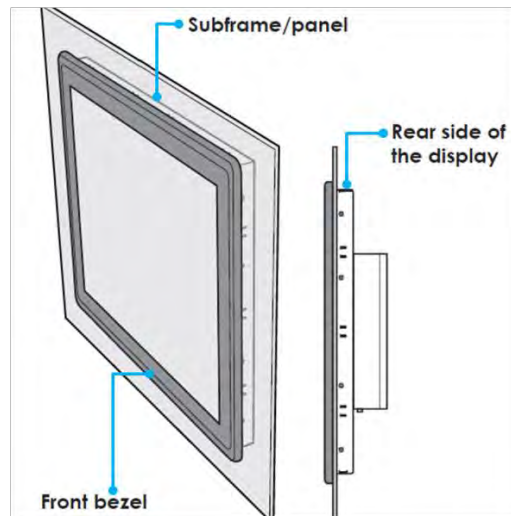
1. Prepare a customized fixture for the specific dimension of the display unit.



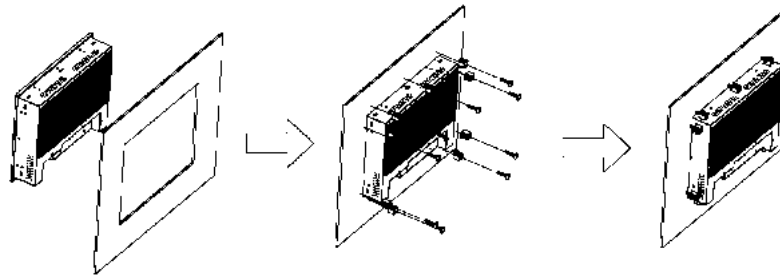
2. Turn off the device and disconnect the power source and other peripherals.
3. Cut a hole on the sub frame or panel according to the cut-out dimensions.

Cut-out dimension ( W x D in mm)						
7"	10.1"	12.1"	15"	17"	18.5"	21.5"
192 x 138	272 x 176	303 x 229	392 x 292	422 x 311	482 x 297	539 x 344

4. Install the device properly onto the cut-out area of the sub frame or panel.



5. Hook the mounting clamp into the corresponding mounting pair slots of the display. Then fasten the clamp with the included mounting screw to secure its position on the sub frame or panel. Repeat the same procedure for the remaining mounting clamps.

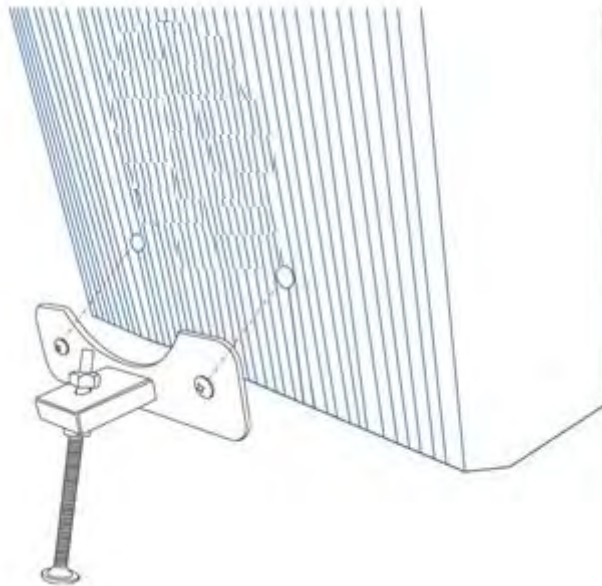


## Engineering Display Stand Mounting to the Unit

With the engineering display stand mount, it provides ease of use to the unit is provided ease of use when user wants to place the unit on the surface. The stand helps to adjust the viewing angle and the height of this stand mount

To mount the unit to a display stand, do the following:

1. Prepare a stable flat surface.
2. Fix the bracket from the display stand to the VESA mount hole on the rear side of the box pc.



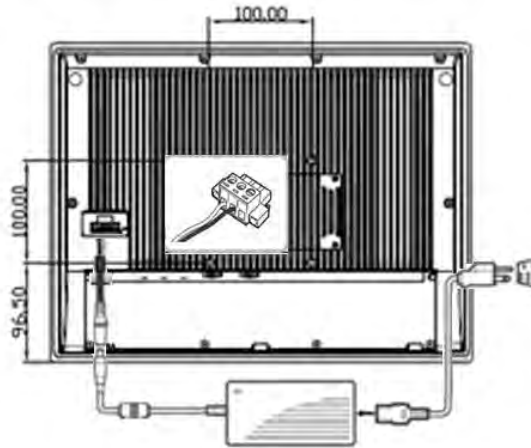
3. Insert the screw into the hole and tighten it.
4. Adjust the height and angle of the display stand mount.

## Getting Started

### Connecting to Power

#### Connecting to AC Power Source

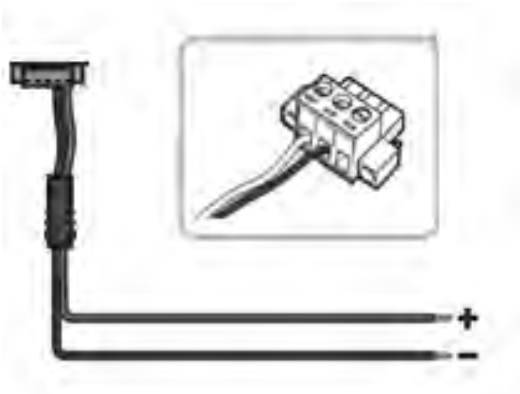
1. Plug one end of the terminal block cable firmly to the DC IN Jack.



2. Plug the other end of the terminal block plug to the AC adapter.
3. Connect the AC adapter to the power cord.
4. Plug the power cord to an electrical outlet.

#### Connecting to DC Power Source

1. Insert the exposed wires of the DC Power Cable to the appropriate connectors on the terminal block plug.




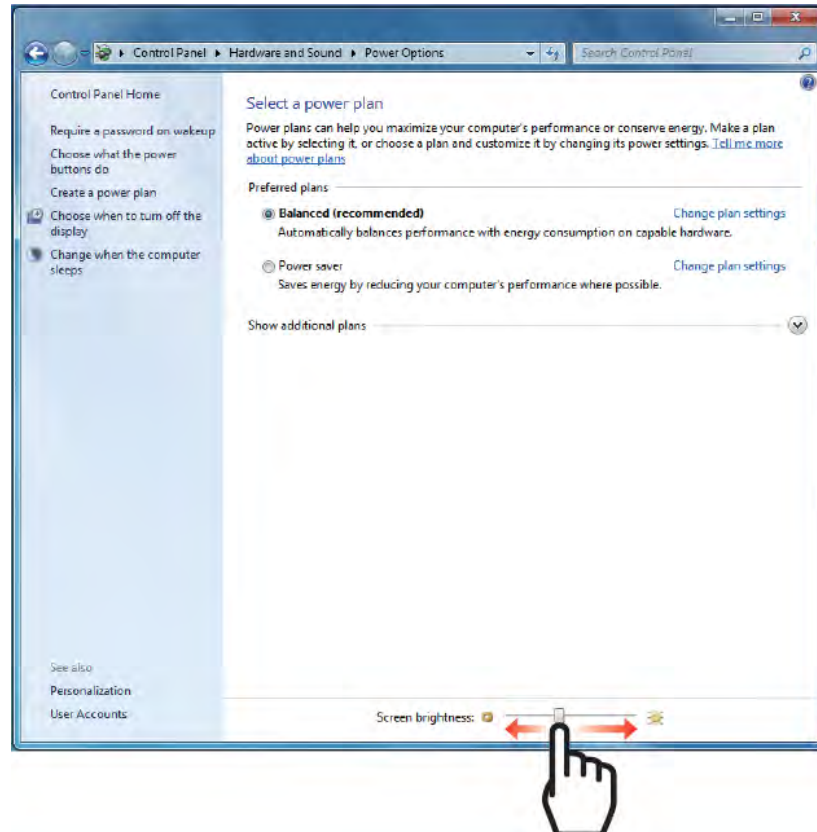
2. Plug the terminal block plug firmly to the DC IN Jack.
3. Connect the other end of the DC power cable (wires with lug terminals that are labeled + and – to the terminals of the 24V DC Power Source. Ensure that the power connections maintain the proper polarity.

## Turning On Your Device

The unit is configured to power on when the power is applied to the device.

## Adjusting the LCD Display Brightness

1. Tap **Start**  > **Control Panel** > **Hardware and Sound** > **Power Options**.
2. Drag the brightness bar to adjust the brightness level according to your preference



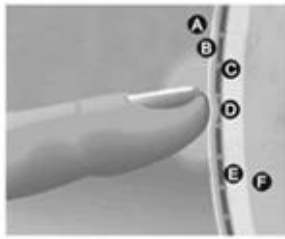
## Calibrating Touch Screen

When turning on the Panel PC for the first time, it is highly recommended to calibrate the touch screen to ensure touch accuracy.

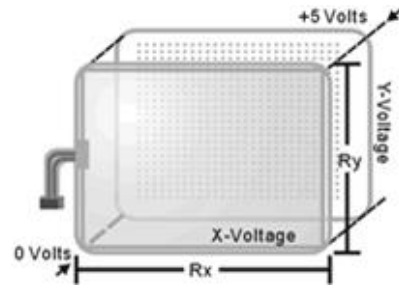
## Five-Wire Resistive Touch Screens

The five-wire resistive touch screens use a glass panel with a uniform resistive coating. A thick polyester coversheet is tightly suspended over the top of the glass, separated by small transparent insulating dots. The coversheet has a hard, durable coating on the outer layer and a conductive coating on the inner layer.





- A** Durable hard coat
- B** Cover sheet
- C** Separator dot
- D** Resistive coating
- E** Glass panel
- F** CRT



When the screen is touched, the conductive coating makes electrical contact with the coating on the glass. The voltages produced are the analog representation of the position touched. The controller digitizes these voltages and transmits them to the computer for processing. The five-wire technology utilizes the bottom substrate for both X and Y axis measurements. The flexible coversheet acts only as a voltage measuring probe. This means the touch screen will continue working properly even with non-uniformity in the cover sheet's conductive coating. The result is an accurate, durable and reliable touch screen that offers drift free operation. The touch screens are sealed against contamination and moisture. The coversheet is sealed to the glass substrate with an industrial grade caulk. This prevents wicking of fluid between the coversheet and glass. Also, the touch screens are not air vented, thereby preventing fluid ingress through an air vent.

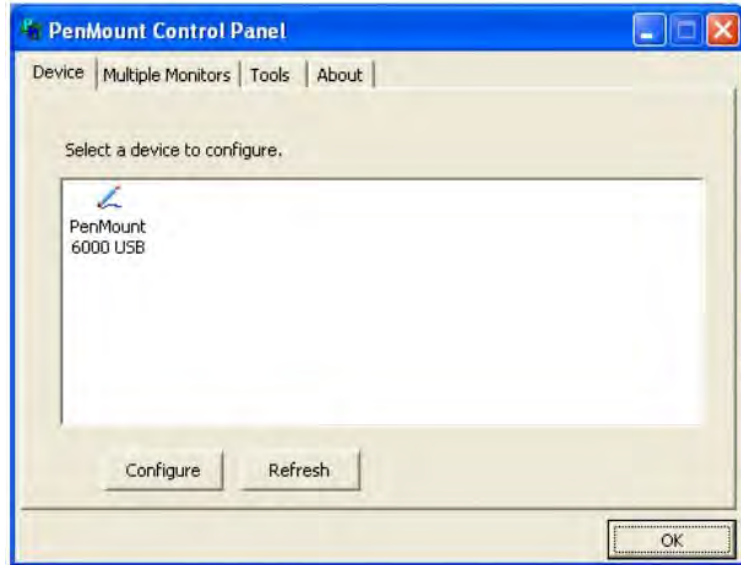
#### Brief Specification

Subject	Details
Input Method	Finger, gloved hand, or stylus activation
Positional Accuracy	Standard deviation error is less than 0.080 (2 mm)
Resolution	Touch Point density is based on controller resolution of 4096 x 4096
Touch Activation force	Typically less than 4 ounces (113 grams)
Light Transmission	HL products: 80% +/- 5% at 550 nm wavelength Enhanced products: 60% +/- 5% at 550 nm wavelength

## Touch Screen Calibration (Resistive Touch)

Upon rebooting, the computer automatically finds the new 6000 controller board. The touch screen is Connected, but not calibrated. Follow the procedures below to carry out calibration.

1. Click the PenMount Monitor icon "PM" in the menu bar.
2. When the PenMount Control Panel appears, select a device to "Calibrate."
3. Please select a device then click "Configure". You can also double click the device too.



4. Click "Standard Calibration" to start calibration procedure



Standard Calibration	Click this button and arrows appear pointing to red squares. Use your finger or stylus to touch the red squares in sequence. After the fifth red point calibration is complete. To skip, press 'ESC'.
Advanced Calibration	Advanced Calibration uses 4, 9, 16 or 25 points to effectively calibrate touch panel linearity of aged touch screens. Click this button and touch the red squares in sequence with a stylus. To skip, press ESC'.
Command Calibration	Command call calibration function. Use command mode call calibration function, this can uses Standard, 4, 9, 16 or 25 points to calibrate E.g. Please run ms-dos prompt or command prompt c:\Program Files\PenMount Universa Driver\Dmcctrl.exe -calibration 0 ( Standard Calibration) Dmcctrl.exe - calibration (\$) 0= Standard Calibration 4=Advanced Calibration 4 9=Advanced Calibration 9 16=Advanced Calibration 16 25=Advanced Calibration 25

### Projected Capacitive Touch screens


Projected Capacitive Technology enables touch to be sensed through a protective layer in front of a display, allows the complete system to have unsurpassed resistance to impacts, scratches and vandalism. It is also unaffected by moisture, heat, rain and other fluids making it ideal for outdoor applications.

#### Brief Specification

Subject	Details
Input Method	Finger or gloved hand activation
Positional Accuracy	<1.5% of reported position in recommended viewing area
Resolution	4096 x 4096
Touch Activation force	No minimum touch activation force is required
Light Transmission	Up to 88% per ASTM D1003-92

## Turning Off Your Device

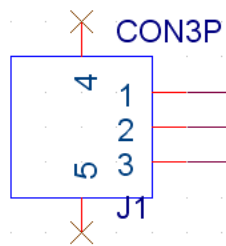
To shut down your device, do the following:

1. Tap **Start**  > **Shut down**.
2. Wait for your Panel PC completely turn off before disconnecting the power cord (if necessary).

## Connectors and Pin Assignment

### Power

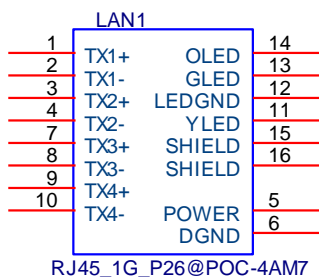
The device offers 24 VDC power input with the terminal block. Grounding help limit the effects of noise due to electromagnetic interference (EMI).



Pin	Signal Name
1	DC_IN
2	GND
3	NA
4	NC
5	NC

### Ethernet

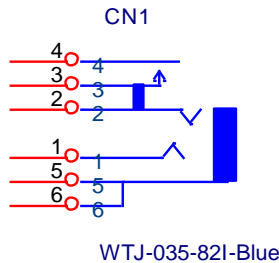
The device comes with Ethernet controller which is a single port, compact, low power component that supports GbE designs. This controller offers a fully-integrated GbE Media Access Control (MAC), Physical Layer (PHY) port and supports PCI Express.



Pin	Signal Name	Pin	Signal Name
1	MDI0_IN+	9	MDI3_IN+
2	MDI0_IN-	10	MDI3_IN-
3	MDI1_IN+	11	LAN_VDD
4	MDI1_IN-	12	LAN1_TRAFFICLED#
5	LAN1_DAC	13	LAN1_SPD1000LED#
6	LAN1_DGND	14	LAN1_100_10_G#
7	MDI2_IN+	15	GND
8	MDI2_IN-	16	GND

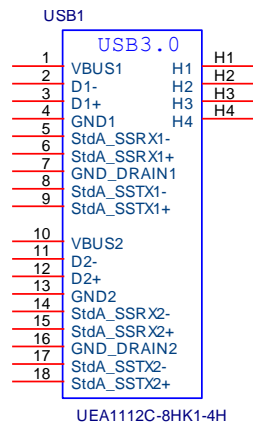
## Serial

Use a serial cable to plug user serial device into the embedded computer's serial port. Serial ports have male DB9 connectors and can be configured for RS-232, RS-422, or RS-485. The pin assignments are shown in the following table:



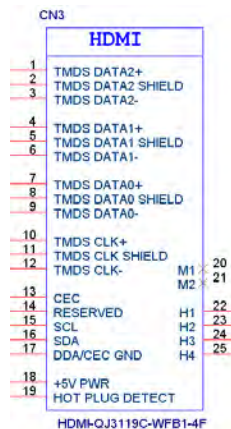
Pin	Signal Name	Pin	Signal Name
1	DCD_A	6	DSR_A
2	RXD_A	7	RTS_A
3	TXD_A	8	CTS_A
4	DTR_A	9	RI_A
5	GND_ISO_A	NA	

## USB



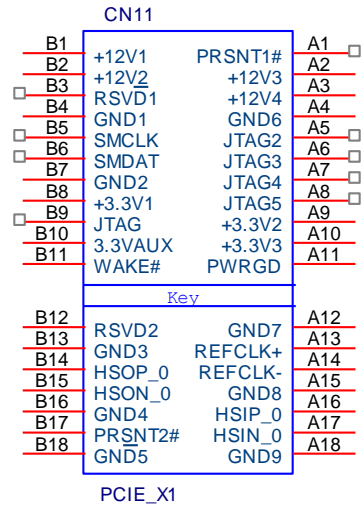
Pin	Signal Name	Pin	Signal Name
1	USB3VCC3	12	USBD+
2	USBC-	13	GND
3	USBC+	14	USB3_P4_RX_DN_C
4	GND	15	USB3_P4_RX_DP_C
5	USB3_P3_RX_DN_C	16	GND
6	USB3_P3_RX_DP_C	17	USB3_P4_TX_DN_C
7	GND	18	USB3_P4_TX_DP_C
8	USB3_P3_TX_DN_C	H1	GND
9	USB3_P3_TX_DP_C	H2	GND
10	USB3VCC4	H3	GND
11	USBD-	H4	GND

## HDMI



Pin	Signal Name	Pin	Signal Name
1	HDMIB_TMDS0+	11	GND
2	GND	12	HDMIB_CLK-
3	HDMIB_TMDS0-	13	GND
4	HDMIB_TMDS1+	14	NC
5	GND	15	HDMI_DDC_CLK
6	HDMIB_TMDS1-	16	HDMI_DDC_DATA
7	HDMIB_TMDS2+	17	GND
8	GND	18	+V5S
9	HDMIB_TMDS2-	19	HDMI_HPD1
10	HDMIB_CLK+		

## SATA



Pin	Signal Name	Pin	Signal Name
A1	NC	B1	+V12S
A2	+V12S	B2	+V12S
A3	+V12S	B3	NC
A4	GND	B4	GND
A5	NC	B5	NC
A6	NC	B6	NC
A7	NC	B7	GND
A8	NC	B8	+V5S
A9	+V5S	B9	NC
A10	+V5S	B10	+V5S
A11	GND	B11	GND
A12	SATA2_DET#	B12	SATA1_DET#
A13	SATA_TXP1	B13	SATA_TXP0
A14	SATA_TXN1	B14	SATA_TXN0
A15	GND	B15	GND
A16	SATA_RXN1	B16	SATA_RXN0
A17	SATA_RXP1	B17	SATA_RXP0
A18	GND	B18	GND

## Configuration of the BIOS

### BIOS Setup and Boot Procedure

BIOS stands for “Basic Input Output System” and it is the most basic communication between user and the hardware. To enter BIOS Setup, the [DEL] key must be pressed after the USB controller has been initialized and as soon as the following message appears on the monitor during Power-On Self-Test (POST):

“Press DEL to run SETUP”

**Note :** Update BIOS version may be published after the manual is released. Please check with the latest version of BIOS on the website. User may need to run BIOS setup utility for the following status:

1. Error message on screen indicate to check BIOS Setup.
2. Restoring the factory default setting.
3. Modifying the specific hardware specification.
4. Want to optimize the specification.

## BIOS Setup Keys

The following keys are enabled during POST:

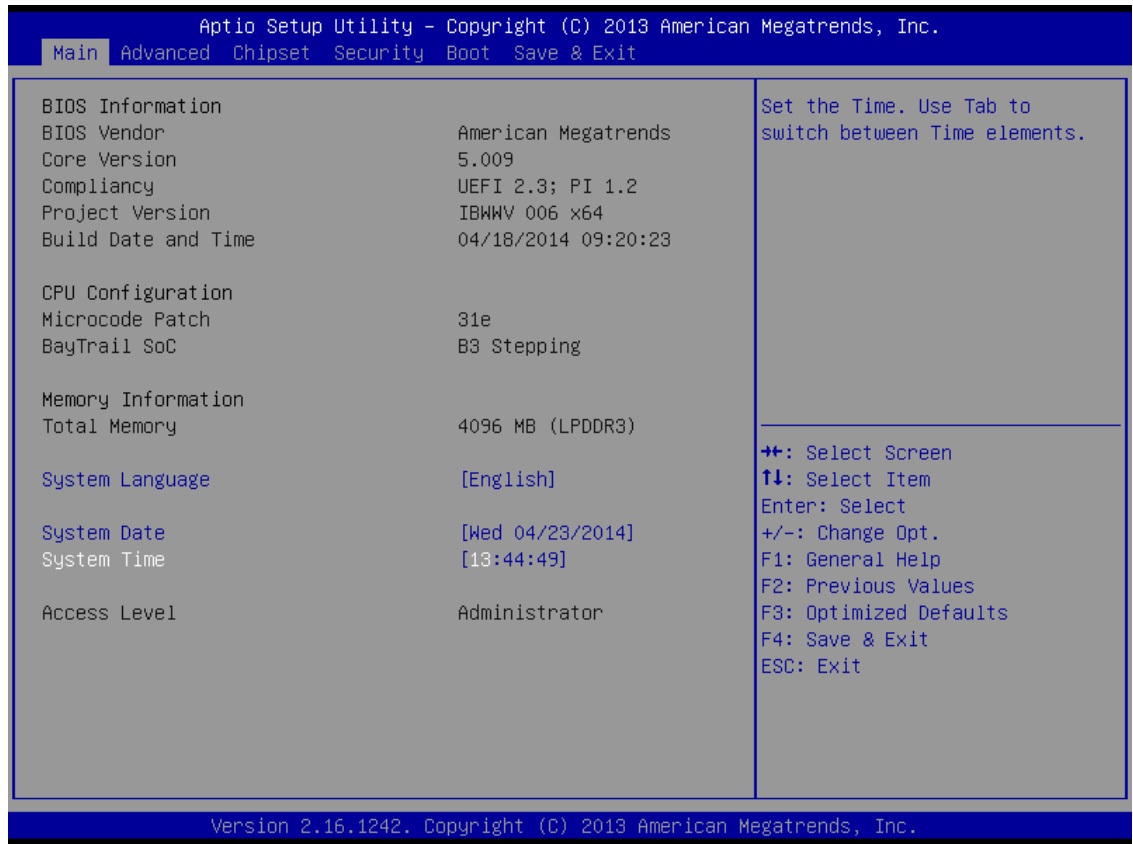
Key	Function
Del	Enters the BIOS setup menu.
F7	Display the boot menu. Lists all bootable devices that are connected to the system. With cursor ↑ and cursor ↓ and by pressing <ENTER>, select the device used for the boot.
Pause	Pressing the [Pause] key stops the POST. Press any other key to resume the POST.

The following keys can be used after entering the BIOS Setup:

Key	Function
F1	General Help
F2	Previous Values
F3	Optimized Defaults
F4	Save & Exit
Esc	Exit
+/-	Change Opt.
Enter	Select or execute command
Cursor ↑	Moves to the previous item
Cursor ↓	Goes to the next item
Cursor ←	Moves to the previous item
Cursor →	Goes to the next item

## Main

Immediately after the [DEL] key is pressed during startup, the main BIOS setup menu appears:



BIOS setting	Description	Setting options	Effect
System Time	This is current time setting. The time is maintained by the battery when the device is turned off.	Adjustment of the time	Set the time in the format [hh:mm:ss]
System Date	This is current date setting. The time is maintained by the battery when the device is turned off.	Changes to the date	Set the date in the format [mm/dd/yyyy]
System Language	This is current language setting.	Adjustment of the language	Set the language in other language. The language in this device is English.



## BIOS Advanced Setup Utility

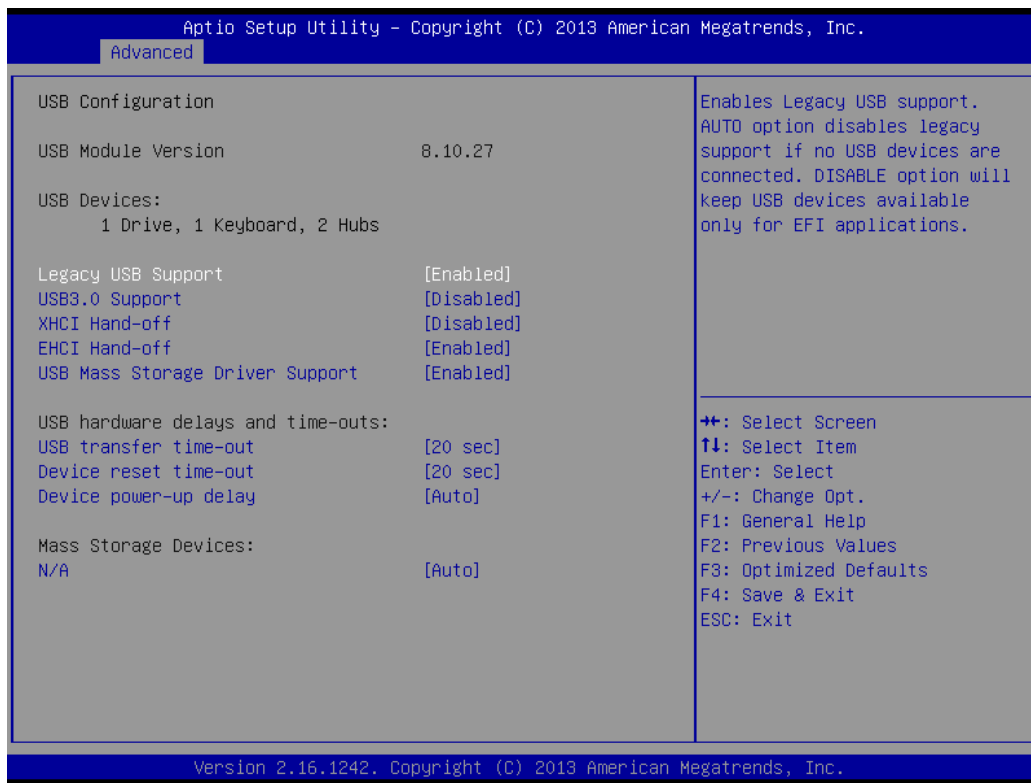
BIOS Setting	Description
Intel AMT Support	Enable and disable BIOS support for Intel Active Management Technology.
Intel AMT Setup Prompt	Enable and disable the boot interruption <Ctrl+P> to call up Intel Management Engine BIOS Extension (MBEx) configuration page.
AMT CIRA Request Trig	Enable Client Initiated Remote Access (CIRA) Fast Call for Help. CIRA allows AMT maintenance event if the AMT PC is not in the intranet.
AMT CIRA Timeout	CIRA timeout for connection establishment with MPS (Manageability Presence Server / “vPro Enabled Gateway”).
Un-Configure ME	Resets all the values of the MEBx to their defaults (see section “Reset with Un-Configure”).
USB Configure	USB Configure: Enable and disable the USB configuration (provisioning).

## Advanced

BIOS Setting	Description	Setting options	Effect
ACPI Settings	Configures ACPI settings	Enter	Opens submenu
F81216SEC Super IO Configuration	Configures System Super IO Chip parameters	Enter	Opens submenu
IT8518 Super IO Configuration	Configures System Super IO Chip parameters	Enter	Opens submenu
Intel® Smart Connect Technology	Configures Intel® Smart Connect Technology settings	Enter	Opens submenu
Serial port Console Redirection	Configures Serial port Console Redirection	Enter	Opens submenu
CPU Configuration	Configures CPU parameters	Enter	Opens submenu
PPM Configuration	Configures PPM parameters	Enter	Opens submenu
Thermal Configuration	Configures Thermal parameters	Enter	Opens submenu
IDE Configuration	Configures IDE devices	Enter	Opens submenu
Miscellaneous Configuration	Enable/disable miscellaneous features	Enter	Opens submenu
LPSS & SCC Configuration	Configures LPSS&SCC settings	Enter	Opens submenu

System Component	Configures system component settings	Enter	Opens submenu
Network stack configuration	Configures network stack settings	Enter	Opens submenu
CSM Configurations	Configures CSM: Enable/Disable, Option ROM execution settings, etc.	Enter	Opens submenu
SDIO Configurations	Configures SDIO parameters	Enter	Opens submenu
USB Configuration	Configures USB settings	Enter	Opens submenu
Platform Trust Technology	Platform trust technology	Enter	Opens submenu
Security Configurations	Configures Intel Anti-Thief technology	Enter	Opens submenu

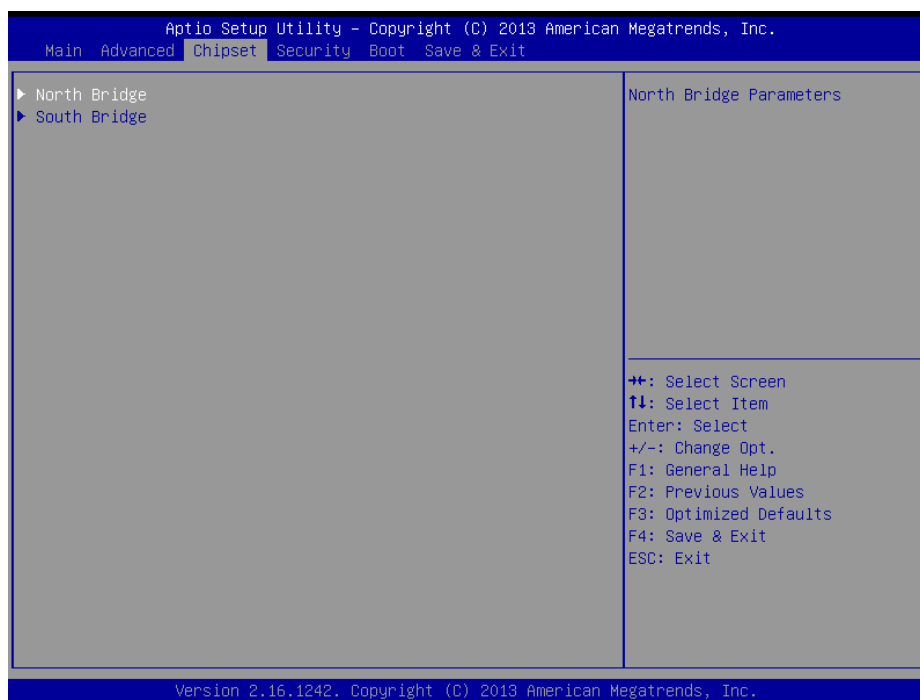
## USB Configuration



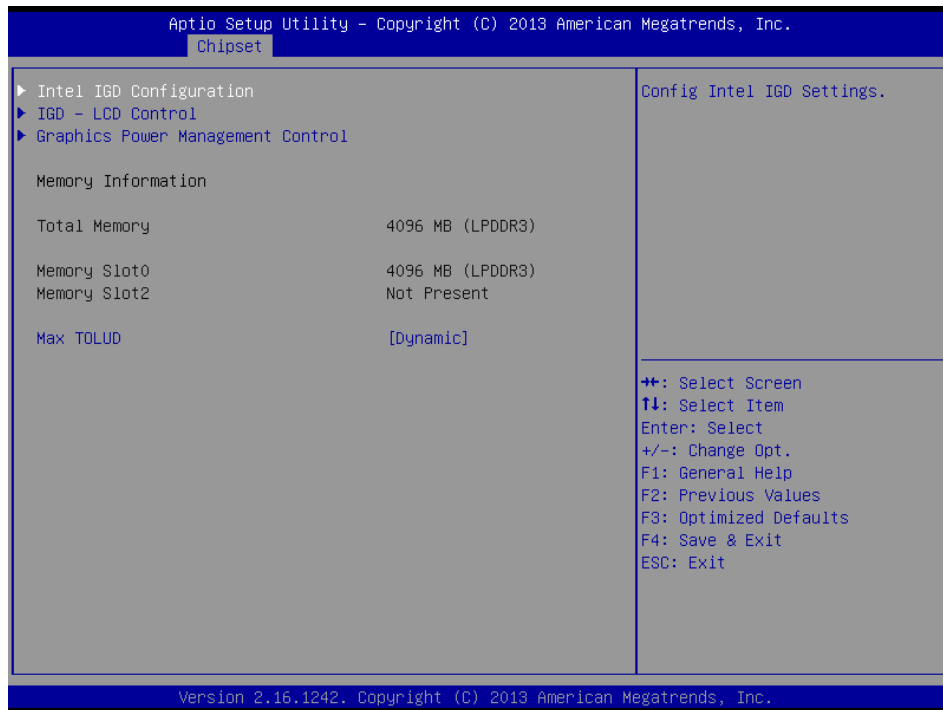
BIOS Setting	Description	Setting options	Effect
Legacy USB Support	User can enable or disable USB port.	Disable	Will keep USB devices available only for EFI applications.
		Enable	Enable all the USB devices

USB 3.0 Support	User can enable or disable USB 3.0 (XHCI) controller support.	Enable	USB 3.0 is enable
		Disable	USB 3.0 is disable
XHCI Hand-off	This is a workaround for OSs without XHCI hand-off support.	Disable	Disables this function
		Enable	Enables this function
EHCI Hand-off	This is a workaround for OSs without ECHI hand-off support.	Disable	Disables this function
		Enable	Enables this function
USB mass storage driver support	User can Enable or disable USB mass storage driver support.	Disable	Disables this function
		Enable	Enables this function
USB Transfer time-out	The time-out value for control, bulk, and interrupt transfers.	1 Sec 5 Sec 10 Sec 20 Sec	Depends on the time-out value
Device Reset time-out	USB mass storage device start unit command time-out.	10 Sec 20 Sec 30 Sec 40 Sec	Depends on the time-out value
Device power-up delay	Maximum time the device will take before it properly reports itself to the host controller.	Auto	Uses default value: for a root port it is 100 ms, for a Hub port the delay is taken from Hub descriptor

## Chipset



## Chipset – North Bridge Parameters



BIOS Setting	Description	Setting options	Effect
Intel IGD Configuration	Provides onboard graphics-related configuration options.	Enter	Opens submenu
IGD – LCD Control	Configures IGD – LCD setting	Enter	Opens submenu
Graphic Power Management Control	Provides power saving configuration options for the onboard graphics.	Enter	Opens submenu

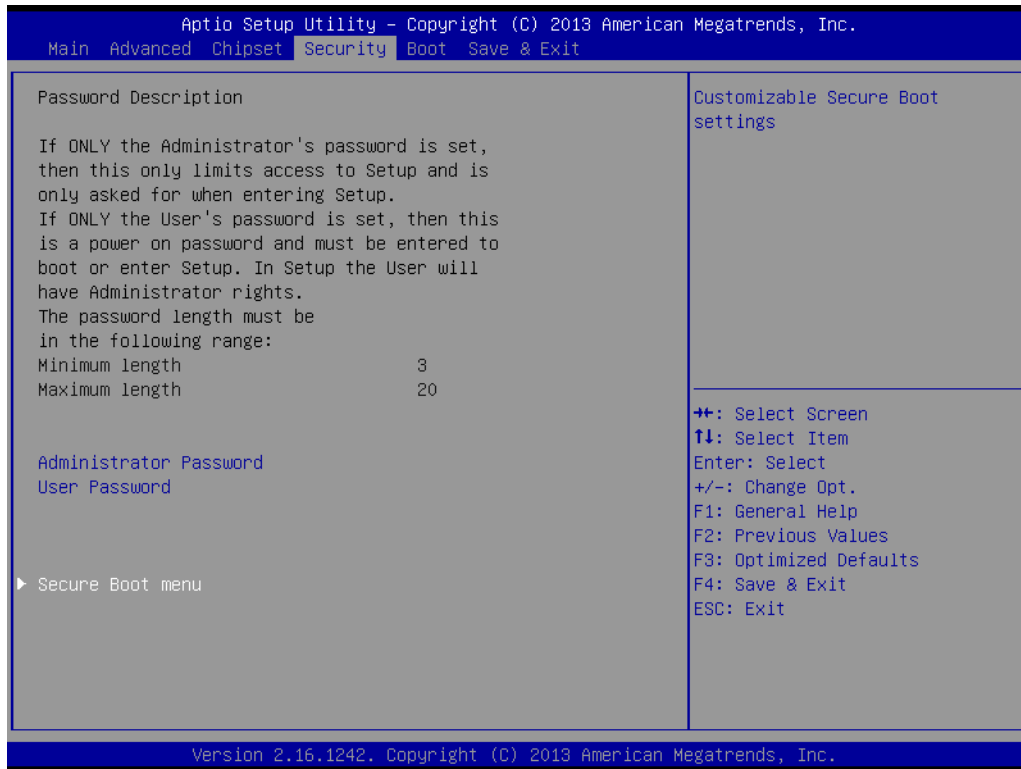
## Chipset – South Bridge Parameters

BIOS Setting	Description	Setting options	Effect
Azalia HD Audio	Configures onboard audio function.	Disable	Disables this function
		Enable	Enables this function
USB Configuration	Provides user with configuration options for the	USB 2.0(EHCI)	Enable / Disable this function

	USB controller, such as enabling/disabling a specific USB port and support for certain features.	USB Port 0	Enable / Disable this function
		USB Port 1	Enable / Disable this function
		USB Port 2	Enable / Disable this function
		USB Port 3	Enable / Disable this function
PCI Express Configuration	Provides user with configuration options for the PCI Express bus, such as enabling/disabling a specific PCI Express channel and speed configuration.	PCI Express port 0	Enable / Disable this function
		PCI Express port 1	Enable / Disable this function
		PCI Express port 2	Enable / Disable this function
		PCI Express port 3	Enable / Disable this function
High Precision Timer	Configures high precision timer (HPET) in the operating system.	Disable	Disables this function
		Enable	Enables this function
Serial IRQ Mode	Configures IRQ mode.	Quite	Entering quite (active) mode
		Continuous	Entering Continuous (idle) mode
Global SMI lock	Configures SMI lock	Enable	Enables this function
		Disable	Disables this function
BIOS read/write protection	Configures BIOS SPI region read/write protect	Enable	Enables this function
		Disable	Disables this function

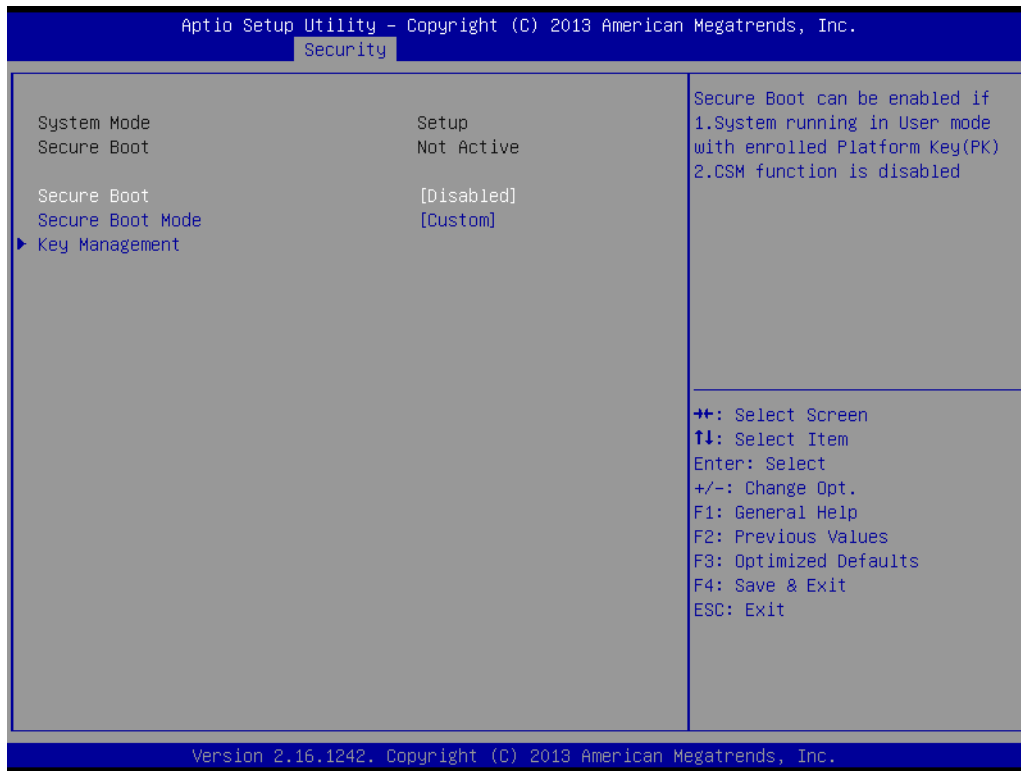
## Security

Allows user to configure an administration or user password, user must enter the administrator or user password at system startup and when entering BIOS setup.



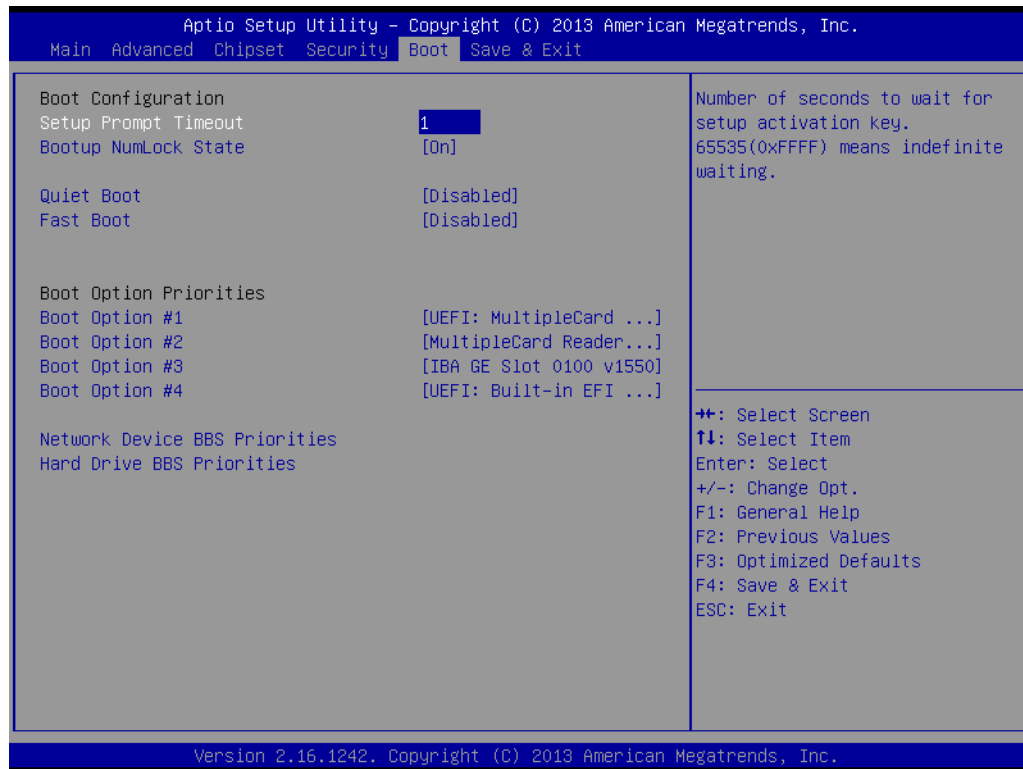
BIOS Setting	Description	Setting options	Effect
Administrator Password	Displays whether or not an administrator password has been set.	Enter	Enter Password
User Password	Display whether or not a user password has been set.	Enter	Enter Password

## Security – Secure Boot Menu



BIOS Setting	Description	Setting options	Effect
Secure Boot	Displays the current boot state.	Disable	Disables this function
		Enable	Enables this function
Secure Boot Mode	Allows user to configure the secure boot mode.	Disable	Disables this function
		Enable	Enables this function
Key Management	Provides user with configuration options for secure boot key management.	Enroll all factory default keys, Platform key, key exchange key, Authorized signatures, Authorized timestamps, Forbidden signatures	Select the desired key

## Boot

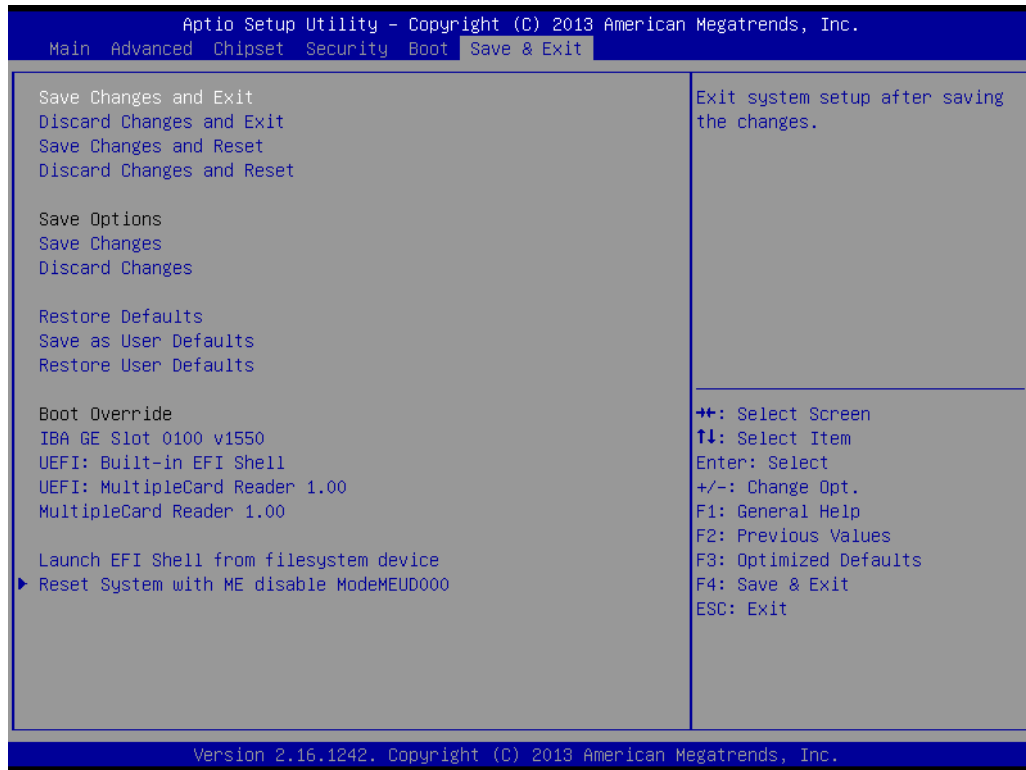


BIOS Setting	Description	Setting options	Effect
Setup Prompt Timeout	Allows user to configure the number of seconds to stay in BIOS setup prompt screen.	Enter	Set the prompt timeout
Boot NumLock State	Enables or disables NumLock feature on the numeric keypad of the keyboard after the POST (Default: On).	On	Remains On
		Off	Remains Off
Quiet Boot	Determines if POST message or OEM logo (default = Black background) is displayed.	Disabled	Disables this function
		Enabled	Enables this function
Fast Boot	Enables or disables Fast Boot to shorten the OS boot process. (Default: Disabled).	Disable	Disables this function
		Enable	Enables this function
Boot Option Priority	Specifies the overall boot order from the available devices.	Ex: Boot Option#1 (hard drive)	Hard drive as the first priority



Hard Drive BBS Priority	Specifies the boot order for a specific device type, such as hard drives, optical drives, floppy disk drives, and devices that support Boot from LAN function.	Enter	Enter the submenu that present the devices of the same type are connected.
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## Save & Exit



BIOS Setting	Description	Setting options	Effect
Save Changes and Exit	This saves the changes to the CMOS and exits the BIOS Setup program.	Enter <Yes>	Saves the changes
		Esc <No>	Return to the BIOS Setup Main Menu
Discard Changes and Exit	This exits the BIOS Setup without saving the changes made in BIOS Setup to the CMOS.	Enter <Yes>	Saves the changes
		Esc <No>	Return to the BIOS Setup Main Menu

Save Changes and Reset	Reset the system after saving the changes.	Enter <Yes>	Saves the changes
		Esc <No>	Return to the BIOS Setup Main Menu
Discard Changes and Reset	Reset system setup without saving any changes.	Enter <Yes>	Saves the changes
		Esc <No>	Return to the BIOS Setup Main Menu
Save Changes	Save changes done so far to any of the setup options.	Enter <Yes>	Saves the changes
		Esc <No>	Return to the BIOS Setup Main Menu
Discard Changes	Discard changes done so far to any of the setup options.	Enter <Yes>	Saves the changes
		Esc <No>	Return to the BIOS Setup Main Menu
Restore Default	Restore/load default values for all the setup options.	Enter <Yes>	Saves the changes
		Esc <No>	Return to the BIOS Setup Main Menu
Save as User Defaults	Save the changes done so far as User defaults.	Enter <Yes>	Saves the changes
		Esc <No>	Return to the BIOS Setup Main Menu
Restore User Defaults	Restore the User Defaults to all the setup options.	Enter <Yes>	Saves the changes
		Esc <No>	Return to the BIOS Setup Main Menu

## Hardware Modification

### Installing the Hard Disk in the Hard Drive Bay

This Device supports one solid state drive (1.8" & 2.5"), no tools are required to upgrade or replace this hard disk. To replace/upgrade, disconnect the device from the power source and do the following to perform this task

#### 1. Installing the HDD – 7"

- a. There are two screws to deal with when enclosing or removing the chassis. Gently remove two screws.



- b. There is a SSD card in the bracket. Gently remove the screw, then carefully pull SSD card.



- c. Take out SSD Card bracket.



- d. You can replace SSD card by unscrewing four screws as shown in the picture.  
Note: four screws are packed in the packing list.



- e. There is a SD card hole in the side of the machine. You can replace SD card from there.



- f. Gently screw the screws.



## 2. Installing the HDD – 10.1”

- a. There are two screws to deal with when enclosing or removing the chassis. Gently remove two screws.



- b. Take the storage cover beside the HMI.



- c. You can put or remove HDD into the machine by pulling the HDD bracket.



- d. There is a SD hole in the side of machine. You can replace SD card from there.



3. Installing the HDD – 12.1"/15"/21.5"
  - a. There are two screws to deal with when enclosing or removing the chassis. Gently remove two screws.



- b. You can put or remove HDD into the machine by pulling the HDD bracket.





- c. You can remove HDD by unscrewing four screws in the HDD bracket.  
Note: four screws are packed in the packing package.



- d. There is a SD hole in the side of machine. You can replace SD card from there.





## Maintenance

### Regular Cleaning and Maintenance

#### Before Cleaning:

- Make sure the device is turned off.
- Disconnect the power cable from any AC outlet.

#### When Cleaning:

- Never spray or pour any liquid directly on the screen or case.
- Wipe the screen with a clean, soft, lint-free cloth. This remove dust and other particles.
- The display area is highly susceptible to scratching. Do not use Ketone type material (ex. Acetone), Ethyl alcohol, toluene, ethyl acid or methyl chloride to clear the panel. It may permanently damage the panel and void the warranty.
- If it is still not clean enough, apply a small amount of non-ammonia, non-alcohol based glass cleaner onto a clean, soft, lint-free cloth and wipe the screen.
- **Do Not** use water or oil directly on the display screen. If droplets are allowed to drop on the screen, permanent staining or discoloration may occur.

## **AIS Support**

We offer multiple support programs for installation, configuration, and troubleshooting. For more information please contact Support Center at [support@aispro.com](mailto:support@aispro.com) or (888) 485-6688.

## **New Product Satisfaction Return**

AIS tests all of its products to help ensure that they are fully operational when shipped from the manufacturing facility. However, if your product is not functioning and needs to be returned for repair, you can submit request at <http://www.aispro.com/support/rma-request>

**American Industrial Systems, Inc.**

1768 McGaw Avenue, Irvine, CA 92614, Tel: (888) 485-6688

<http://www.aispro.com/contactus>